



**INFORMATION TECHNOLOGY DIRECTOR
REPORT TO COUNCIL FOR FEBRUARY 20, 2023**

GENERAL:

- Security fixes and improvements in O365 Email.
- Issues with 9-1-1 ANI/ALI information have been corrected and tested so that the correct address is displayed for the Recreation Center and Outdoor Aquatics Center.
- Everstream issue at the Golf Course that was impacting various service has been resolved.
- New laptops have been ordered for Recreation Management staff to replace existing workstations.
- New plotter has been installed at the building department. An extra network drop will need to be installed to accommodate scan to file/email functionality.
- A new Wireless Access Point at Public Works has been installed.
- Network documentation continues to be updated as new changes have been made and new equipment has been added.
- Various miscellaneous IT issues throughout the City of Groveport have been resolved.

MEETINGS:

- Meeting with in January with Artic Wolf to discuss their Cybersecurity solution.
- Walkthrough with CTI to get an estimate on a new audio-visual solution for the Golf Course Banquet Room.

PROJECTS:

- **Police Department Door Access Control/Partial Camera System Upgrade**
 - All existing cameras have been migrated from the old system to the new system.
 - Door access controllers that were expected to arrive in February have been delayed until mid-August.
 - New wiring ran and equipment has been installed for new holding cells.
 - Deprecated equipment has been removed from the ceiling/walls.

- Awaiting equipment from Anixter to complete panic button upgrade from Vector. Equipment is expected to arrive before the end of February.
- Incorrect microphones were ordered and have been sent back. Awaiting correct microphones.
- **Mobile Device Management for Apple Devices**
 - A centralized service to manage and deploy all Apple devices purchased by the City of Groveport.
 - Apple Business Manager account has been registered with the City of Groveport.
 - T-Mobile to register all existing devices on their end so show up in Apple Business Manager. This process will ensure newly purchased devices are automatically registered.
- **Recreation Center Front Desk Overhaul**
 - All workstations have been upgraded.
 - Signature pads will be installed after a consensus has been made with Recreation Center Staff about contracts between the Recreation Center and Patrons for day passes, activities, season passes, and memberships.
- **Data Backups for the City of Groveport**
 - Currently working on implementing an in-house backup solution using Veeam.
 - This will replace backup services performed by ThinkCSC.