



## COUNCIL REPORT

### Information Technology

#### January 2026

#### Tickets

Range: December 13, 2025 - January 13, 2026

Opened: 14

Closed: 8

Remaining: 69

#### Projects

#### Completed:

#### In Progress:

- **Security**
  - Bitlocker
    - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
  - Multi-Factor Authentication (MFA)
    - The PD is being planned out now
      - The PD is scheduled to turn on MFA this month
  - Penetration Testing
    - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
      - We have received a few reports that have given me areas to focus on for hardening our systems and I am working with Affiliated to take care of them
- **PD Server Room**
  - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
    - Fire Suppression System
      - Public Works is working to get the server room's fire suppression system installed, and we will be coordinating with them for scheduling the work between their team and vendor, and my vendors
    - Cable Cleanup
      - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project is in the planning stage
        - I met with our vendors who will be doing the bulk of the work to plan the cabling project
          - Planning this part of the project is extremely important (a measure thrice, cut once type of thing). If there is a mistake here, we could have some serious consequences
        - We have the details documented and are now working on getting the plans coordinated between the different departments and vendors
- **New Microsoft Environment Project**
  - Affiliated has already started to build and configure the new environment
    - They have created new networking paths that will allow the new environment to be up and running along side of the current one to allow our employees to continue to work while we create the new environment
    - We have started building and testing servers in the new environment and have been successful so far
      - We are working on building specific replacement servers for mission critical services
  - This project will take months to finish, considering that we are changing literally everything

- **Camera Projects**
  - We have decided not to go with Flock OS to create the camera dashboard for the Police
  - We are going to continue to use our current Axis system for the bulk of our cameras and create the dashboard within that service
  - We are also working on replacing old and/or non-compliant cameras around the city
    - There are quotes for the work to be done so we are getting ready to move forward now that we are in the 2026 budget year
- **Backup Internet Project**
  - We will be getting a new, secondary, line for backup connectivity purposes
    - The new line is live
      - I am working with our MSP, our ISP, and equipment vendors to make sure the failover works if we lose our main internet connection in the city
        - Throughout many tests, we have found speedbumps causing us to go back to the drawing board on our configurations
        - We have a weekly outage window every Tuesday until this project is complete
- **Flock Camera Dashboard**
  - We are working with Flock Safety to decide what services we plan to use, and for what cameras
- **Replace Police Computers**
  - There are a bunch of computers that the PD use that are over 5 years old that need to be replaced
  - I am working with Chief Adams to work on getting those replaced
    - We have a plan to replace about a dozen computers and will start looking into ordering those computers now that the new budget year is here
- **Windows 11 Upgrade**
  - Microsoft is discontinuing updates to Windows 10
    - I am working with Affiliated to update the computers in the city that are capable of the upgrade
      - We have updated all computers that can be updated
    - Some computers will not accept the upgrade so we will need to replace them
      - I am working with the different department heads to make sure they have room in their budgets to replace computers that need to be replaced
        - I have replaced a handful of them so far with more to come now that it's 2026
- **Mobile Device Management Software Replacement**
  - We are moving from our current MDM (WeGuard) to one that we already have access to through our Microsoft licensing (Intune)
    - I am working with Affiliated to create the platform to allow us to manage mobile devices
      - We are in the testing phase currently
        - I am currently working with one of our new iPads to get it configured, but it isn't moving forward smoothly
          - I have reached out to Affiliated for help and have been working with them to get things working
    - Once we get things straightened out, we will need to make changes to all of the city iPads
- **House Bill 96 (ORC 9.64) Compliance**
  - Ohio's new cybersecurity law, House Bill 96 (ORC 9.64), requires political subdivisions to adopt a cybersecurity program aligned with a recognized framework
  - Jason Carr created a template for our new policy and we are working together to complete it and make sure the City is compliant with the new legislation