



## COUNCIL REPORT

### Information Technology

#### October 2024

#### Tickets

**Range:** September 16, 2024 - October 16, 2024

Opened: 18

Closed: 23

Remaining: 48

#### Projects

##### Completed:

- **DNS Nameserver change**
  - Required after switching hosting services

##### In Progress:

- **LEADS**
  - Working on the LEADS audit
    - Partnering with our MSP (Affiliated Group) to help with some of the items
- **Security**
  - BitLocker
    - As part of the LEADS audit, we will be adding BitLocker to all PD computers and some others (employees who handle sensitive data) to add security to our devices that handle sensitive data
  - Multi-Factor Authentication (MFA)
    - Also, as part of the LEADS audit, we will be adding MFA to all devices (laptops, desktops, servers, routers, switches...) to add additional security to the whole city
  - Penetration Testing
    - Again, as part of the LEADS audit, we will be utilizing our MSP to perform quarterly penetration testing to check for vulnerabilities in our network that could allow hackers to infiltrate us
    - Essentially, it is the computer version of hiring someone to try to break into your house to see if your door locks and windows are secure
- **RecTrac**
  - We will be moving to the cloud based option with Vermont Systems
    - We need to mitigate our litigation vulnerability in the case of a data breach of the system
    - We also want to eliminate update/upgrade headaches that happen when Vermont Systems updates their servers but our client systems do not get the update in time for the RC opening at 5am
- **PD Server Room**
  - We are using a trusted vendor (Meyer's Installation) to handle the rack cleanup project in the main PD Server Room
- **Camera Systems**
  - Meyer's Installation is working with the PD to plan device upgrades, access restriction changes, and solving current service issues