INFORMATION TECHNOLOGY DIRECTOR
REPORT TO COUNCIL FOR APRIL 18, 2022

GENERAL:

- Software Upgrades have been made to the GIS Server.

MEETINGS:

- Meeting with Vermont systems to discuss upgrading credit/debit card payment method with RecTrac on March 25th.

- Meeting with Brite Computer and Casey Adams on April 14th.

- Follow up Vermon Systems and Jason Carr on Monday, April 4th.

- Meeting discussing Franklin County's CAD system with Casey Adams on April 5th.

- IT Training by the IT Director for Public Works Employees on April 6th.

- Meeting with Vector and Brian Strayer on April 7th.

- Web GIS meeting/software upgrades with MH&T ESRI and Dane Hudson on April 8th and 13th.

- 8x8 welcome call, overview and implementation meeting on April 13th.

PROJECTS:

- **Fiber Optic Internet with Everstream**

    o Installs have been done at the Municipal Building, Recreation Center and Golf Course.

    o Configuration needed to be done by IT and thinkCSC to transition the City of Groveport from Spectrum to Everstream.

- **VoIP Phone System Upgrade/Migration**

    o Quote for the 8x8 VoIP phone system was approved on March 31st.

    o All desk phones have arrived ahead of schedule.

    o Waiting on Side Cars for receptionist users, although this will not delay implantation.

    o ATA Fax Devices need to be purchased to migrate fax lines.

- o Most of the back-end configuration for the new VoIP system has been completed.

- o Beginning the process to port our existing phone numbers from thinkCSC to 8x8.

- o Plan is to transition all departments over to 8x8 sometime before the 1 week of May.

- o Optimizations to the phone system have been made to better fit the City of Groveport's needs.

- o Phone numbers and extensions will be preserved.

- **RecTrac and PCI Compliance**

  - o Worked with Jason Carr to upgrade our PCI Merchant to PayTrac for the Recreation Center, ensuring PCI Compliance.

  - o New credit card terminals have been purchased. These readers are more secure, faster and accept wireless payment.

- **Outdoor Aquatics Center Overhaul**

  - o Purchased equipment to upgrade the current technology environment at the Outdoor Aquatics Center.

  - o Developed new methods to optimize the Point of Sale Transactions, logistics and registering new residents and non-residents with ID cards for this outdoor pool.

  - o Anyone accessing the pool will be issued a preprinted key tag once they are registered. Those who have already received their ID card within the last 2 years will not need to be issued a new card.

  - o Preprinted key tags will speed up the process it takes to get a new card. Residents and Non-Residents will still get their picture taken. When the card is scanned upon entering the Rec Center or Outdoor Aquatic Center, their photo will be displayed on the screen to be validated.