![groveport OHIO logo]

COUNCIL REPORT

Information Technology

March 2025

Tickets

Range: <u>February 11, 2025 - March 11, 2025</u>

<u>Opened: 28</u>
<u>Closed: 19</u>
<u>Remaining: 49</u>

Projects

Completed:
- **LEADS Audit!!!**

In Progress:
- **Security**
  - Bitlocker
    - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
  - Multi-Factor Authentication (MFA)
    - This project will be wrapped inside the New Microsoft Environment project
  - Penetration Testing
    - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
- **PD Server Room**
  - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
    - LEADS Terminal Relocation
      - We are moving the LEADS terminal into a new room behind the receptionist. The new room is complete but we are working with our people and vendors to get the power, network, and badge access parts completed so we can move the terminal into its new space
    - System Cleanup
      - I am working with our vendors to see if there are some hardware pieces that can be removed from the rack to clean up space and remove extra cabling
    - Cable Cleanup
      - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project will happen after the system cleanup part
    - Room Cleanup
      - Once the technology parts are complete, I can take the "junk" out of the room, throw out the trash, and properly store the usable gear
- **Town Hall Rear Door Entry**
  - The project is almost finished. I was able to work with our vendors to get the door working. I installed the necessary software on the computers in the Town Hall to allow all of the staff members to access the entryway from their computers.
  - We are waiting on software configuration to allow the access and abilities that Jessica is requesting.
- **New Microsoft Environment Project**
  - I am in the early planning stages, working with Affiliated to make sure we handle all of the pieces properly
  - We are in the process of getting the licensing coordinated to make sure we have the products we need for the equipment and staff that we have
  - This project will take months to finish, considering that we are changing literally everything
- **Golf Course Re-Cabling**
  - The GC building's cabling will be redone this month to help clean up the network, and to provide better service to our staff and customers
- **Golf Course Computer Replacement**
  - We have replaced the three computers in the front area and have two more to do in the maintenance area. One of the maintenance computers is replaced, but we need to wait for the Microsoft Licensing to be completed before we get the other one due to the need of MS Office products that are unavailable in our current licensing agreement.

- **Public Works Cabling Project**
    - We have replaced some of the cables in the PW building, and are scheduling the remaining work for this month to improve the network connectivity throughout the building and to allow for future growth
- **Camera Projects**
    - I am working with different departments and outside vendors to find a way to consolidate all of our camera feeds into a single dashboard to allow for better camera access for those who need to quickly view any troubles
- **Backup Internet Project**
    - We are working with Everstream (our internet provider) to get a second connection to help mitigate any downtime if there is an issue with our main line.