

Report to Mayor and Council  
February

Rounds for the Month of January

2017	210
2018	27
2019	101
2020	111
2021	68
2022	12
2023	247
2024	26

The two vacant full-time positions have been filled. Audrey Nelson was hired for the Assistant Golf Professional. She joins us having many years of experience and will be responsible for the administration of golf leagues. Zach Newell was hired for the Assistant Golf Course Superintendent. He has prior experience as a Golf Course Superintendent in Kentucky. We are very excited to have both joining the team.

The Golf Operation will be transitioning to a new POS and Tee Sheet platform on March 15, 2024. I wasn't really looking for a new platform but after doing an online demo, I found there were many features being offered that it was worth having a closer look at the possibility of making a change. Several highlighted features include: Online, App, or in person tee times. We will be no longer accepting tee times over the phone. This will benefit players as they will be able to see all times available and give them more control and information like rates and fees. It will also allow staff to focus on the players at the counter. An enhanced ability to communicate with players, as they will be required to set up a profile with accurate contact information, for weather information, cart restrictions, and anything other issue that may occur. It also will send tee time reminders either 48 or 24 hours prior, which should result in fewer no shows and gaps on the tee sheet. Once we get closer to the go live date will start broadcasting information for players to sign up. There will also be a QRL in the golf shop and on the website that they can use to download the APP to set up their profile and make tee times.