



**INFORMATION TECHNOLOGY DIRECTOR
REPORT TO COUNCIL FOR OCTOBER 17, 2022**

GENERAL:

- Resolved general IT issues from various departments.
- Quotes obtained for updating IT equipment for the Recreation Center.

MEETINGS:

- Meeting with PeopleDriven to discuss implementing multi-factor authentication.

PROJECTS:

- **PD Intercom**
 - This project has been completed.
 - When call button is pressed PD staff can see who is at the door via video feed on their desktop computer.
 - Staff can unlock the door from their desk.
 - Calls will automatically transfer to Franklin County Dispatch in the event no one is on-site to answer.
- **Back-Ups**
 - Currently waiting for Microsoft Server Licensing.
 - Storage appliance has been racked at the PD.
 - Once licensing has been obtained, the operating system and backup software can be installed on the server.
- **New Email with O365**
 - Migration has been completed.
 - Cutover will take place on Thursday, October 20th.
 - Final sync will take place after cutover to transfer any emails sent and received after the initial migration took place.
 - Users may experience a temporary delay in receiving emails as pointer records are updated throughout the internet.
 - Documentation will be provided to staff on how to access the new email on their computer and mobile device in addition to setting up multi-factor authentication.