



COUNCIL REPORT

Information Technology

February 2026

Tickets

Range: January 13, 2026 - February 13, 2026

Opened: 16

Closed: 43

Remaining: 42

Projects

Completed:

- **Backup Internet Project**
 - We have completed this project! We now have some added redundancy to our internet connection

In Progress:

- **Security**
 - Bitlocker
 - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
 - Multi-Factor Authentication (MFA)
 - The project is almost complete. We have one more administrative step to complete (which is scheduled for the 18th) and then this project will finally be completed.
 - Penetration Testing
 - Affiliated is performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
 - We have received a few reports that have given me areas to focus on for hardening our systems and I am working with Affiliated to take care of them
- **PD Server Room**
 - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
 - Fire Suppression System
 - Public Works is working to get the server room's fire suppression system installed, and we will be coordinating with them for scheduling the work between their team and vendor, and my vendors
 - Cable Cleanup
 - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project is in the planning stage
 - I met with our vendors who will be doing the bulk of the work to plan the cabling project
 - Planning this part of the project is extremely important (a measure thrice, cut once type of thing). If there is a mistake here, we could have some serious consequences
 - We have the details documented and are now working on getting the plans coordinated between the different departments and vendors
- **New Microsoft Environment Project**
 - Affiliated has already started to build and configure the new environment
 - They have created new networking paths that will allow the new environment to be up and running along side of the current one to allow our employees to continue to work while we create the new environment
 - We have started building and testing servers in the new environment and have been successful so far
 - We are working on building specific replacement servers for mission critical services
 - This project will take months to finish, considering that we are changing literally everything

- **Camera Projects**
 - We have decided not to go with Flock OS to create the camera dashboard for the Police
 - We are going to continue to use our current Axis system for the bulk of our cameras and create the dashboard within that service
 - We are also working on replacing old and/or non-compliant cameras around the city
 - There are quotes for the work to be done so we are getting ready to move forward now that we are in the 2026 budget year
- **Replace Police Computers**
 - There are a bunch of computers that the PD use that are over 5 years old that need to be replaced
 - I am working with Chief Adams and Sgt. Westhoven to work on getting those replaced
 - We have a plan to replace about a dozen computers and will start looking into ordering those computers now that the new budget year is here
- **Windows 11 Upgrade**
 - Microsoft is discontinuing updates to Windows 10
 - We have upgraded all computers that are capable of accepting the upgrade
 - Some computers will not accept the upgrade so we will need to replace them
 - I am working with the different department heads to replace those old systems
 - I have replaced a handful of them so far with more to come now that it's 2026
- **Mobile Device Management Software Replacement**
 - We are moving from our current MDM (WeGuard) to one that we already have access to through our Microsoft licensing (Intune)
 - I have tested the new environment and we have deployed new iPads using Intune to the newest City Council Members
 - I am now working on replacing the other iPads in the City
- **House Bill 96 (ORC 9.64) Compliance**
 - Ohio's new cybersecurity law, House Bill 96 (ORC 9.64), requires political subdivisions to adopt a cybersecurity program aligned with a recognized framework
 - Jason Carr created a template for our new policy and we are working together to complete it and make sure the City is compliant with the new legislation
 - Part of the compliance is IT Cybersecurity training and I am working with Annie Short to figure out what kind of training we need for all of our different types of employees