



**INFORMATION TECHNOLOGY DIRECTOR  
REPORT TO COUNCIL FOR JUNE 20, 2022**

**GENERAL:**

- A formal letter has been sent to CSC to terminate VoIP phone services.

**MEETINGS:**

- Vermont systems to optimize the configuration of RecTrac.

**PROJECTS:**

- **Fiber Optic Internet with Everstream**
  - Configuration still needed to be done by IT and thinkCSC to transition the City of Groveport from Spectrum to Everstream.
  - Expected to be completed within the next 4 weeks.
- **VoIP Phone System Upgrade/Migration**
  - This project has been nearly completed.
  - All phones have been deployed throughout the City of Groveport.
  - Issues with auto attendants and call routing have been resolved.
  - Currently resolving issues with hard Fax Lines.
  - 9-1-1 calls will correctly show ANI ALI data for emergency calls from the Aquatic Center and Recreation Center.
- **Outdoor Aquatics Center Overhaul**
  - This project is nearly complete.
  - Overall, the operations appear to be going as planned.
  - Still working with RecTrac to address minor bugs in the system.
  - We are still awaiting the 2D barcode scanners that allow employees to capture the patrons' drivers license information and autofill it into RecTrac upon registration.
  - Keytags arrived earlier this month and are working as intended.

- Working with Vermont Systems to implement signature pads to create a paperless experience for patrons.
- **Exterior Cameras for new Buildings on Main Street**
  - Currently drafting a solution for external cameras to secure new buildings.
- **Migration to O365**
  - This project got delayed because of the Outdoor Aquatics Center and VoIP phone system, but is the next project on the agenda.