



## COUNCIL REPORT

### Information Technology

#### December 2024

#### Tickets

**Range:** November 5, 2024 - December 5, 2024

Opened: 16

Closed: 14

Remaining: 49

#### Projects

##### Completed:

- **RecTrac Migration**
  - The database has been moved to the Vermont Systems' servers so we are completely cloud based
  - The old server is scheduled for removal in January after two financial cycles to make sure we don't need anything from it
- **Pickleball Camera Installation**
  - The cameras are installed and working

##### In Progress:

- **LEADS**
  - The LEADS audit is moving along smoothly
    - We have completed pieces of the audit and the rest is scheduled to be completed by 12/1/2024
      - We had a couple of hiccups that pushed the completion date back
      - There are a couple of pieces of the audit that have been submitted but came back with notes so I am working on getting those notes taken care of
    - MFA is a part of the LEADS audit, but it won't be completed in November. The auditor is fine with the slight delay but I am working with our MSP (Affiliated Group) to help plan the implementation in a way that reduces the impact on the City
- **Security**
  - BitLocker
    - This task is scheduled to be done over the next two weeks
      - This is part of the LEADS audit and is one of the pieces that I am waiting to hear from the auditor about some specifics
  - Multi-Factor Authentication (MFA)
    - Once the rest of the LEADS audit pieces are complete, I can refocus on MFA with the help of Affiliated to do some of the heavy lifting
  - Penetration Testing
    - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
- **PD Server Room**
  - I went to the server room with representatives from Meyer's Installation and Affiliated to look at the scope of the project
    - Once I am done with the LEADS audit, I will work with them to work out a plan that cleans up the server room but also allows us to move forward with some of our other technology plans
- **Camera Systems**
  - Meyer's Installation is working with the PD and the Rec Center to plan device upgrades, access restriction changes, and solving current service issues
- **Town Hall Rear Door Entry**
  - The project is almost finished, allowing Jessica to provide codes for citizens to use for access, but also allowing her to open the door when someone rings the bell
  - There are some system configuration issues that we are working on to make sure the system works properly before handing off to Jessica