



COUNCIL REPORT

Information Technology

February 2025

Tickets

Range: January 11, 2025 – February 11, 2025

Opened: 27

Closed: 36

Remaining: 42

Projects

Completed:

- **No Projects Completed since the first week of January**

In Progress:

- **LEADS**
 - There is still some confusion about what the FBI needed from Affiliated and they are working out the details since we are not allowed to do it for them
 - We are working with Affiliated, and the auditor to make sure that we get all the details correct. We expect this to be completed by the end of February
- **Security**
 - Bitlocker
 - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
 - Multi-Factor Authentication (MFA)
 - This project will be wrapped inside the New Microsoft Environment project
 - Penetration Testing
 - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
- **PD Server Room**
 - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
 - LEADS Terminal Relocation
 - We are moving the LEADS terminal into a new room behind the receptionist. The new room is complete but we are working with our people and vendors to get the power, network, and badge access parts completed so we can move the terminal into its new space
 - System Cleanup
 - I am working with our vendors to see if there are some hardware pieces that can be removed from the rack to clean up space and remove extra cabling
 - Cable Cleanup
 - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project will happen after the system cleanup part
 - Room Cleanup
 - Once the technology parts are complete, I can take the "junk" out of the room, throw out the trash, and properly store the usable gear
- **Town Hall Rear Door Entry**
 - The project is almost finished. I was able to work with our vendors to get the door working. I installed the necessary software on the computers in the Town Hall to allow all of the staff members to access the entryway from their computers.
 - We are waiting on software configuration to allow the access and abilities that Jessica is requesting.
- **New Microsoft Environment Project**
 - This project was started by Trevor last year and will have to be reviewed and adjusted so we can make sure the new environment is configured properly
 - I am in the early planning stages, working with Affiliated to make sure we handle all of the pieces properly
 - This project will take months to finish, considering that we are changing literally everything
- **Golf Course Re-Cabling**
 - The GC building's cabling will be redone this month to help clean up the network, and to provide better service to our staff and customers

- **Golf Course Computer Replacement**
 - We have replaced the three computers in the front area and have two more to do in the maintenance area. The two in the maintenance area are scheduled for 2/13 installation
- **Public Works Cabling Project**
 - We have replaced some of the cables in the PW building, and are scheduling the remaining work for this month to improve the network connectivity throughout the building and to allow for future growth