



COUNCIL REPORT

Information Technology

November 2024

Tickets

Range: October 14, 2024 - November 14, 2024

Opened: 12

Closed: 17

Remaining: 50

Projects

Completed:

- **Nothing closed so far**
 - There are a few projects that are scheduled to close at the end of the month, but as of today, they are not completed

In Progress:

- **LEADS**
 - The LEADS audit is moving along smoothly
 - We have completed pieces of the audit and the rest is scheduled to be completed by 12/1/2024
 - MFA is a part of the LEADS audit, but it won't be completed in November. The auditor is fine with the slight delay but I am working with our MSP (Affiliated Group) to help plan the implementation in a way that reduces the impact on the City
- **Security**
 - BitLocker
 - This task is scheduled to be done over the next two weeks
 - Multi-Factor Authentication (MFA)
 - Once the rest of the LEADS audit pieces are complete, I can refocus on MFA with the help of Affiliated to do some of the heavy lifting
 - Penetration Testing
 - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
- **RecTrac**
 - We will be moving to the cloud based option with Vermont Systems
 - The project is planned for the 19th of November
- **PD Server Room**
 - I went to the server room with representatives from Meyer's Installation and Affiliated to look at the scope of the project
 - Once I am done with the LEADS audit, I will work with them to work out a plan that cleans up the server room but also allows us to move forward with some of our other technology plans
- **Camera Systems**
 - Meyer's Installation is working with the PD and the Rec Center to plan device upgrades, access restriction changes, and solving current service issues