COUNCIL REPORT

Information Technology

April 2025

Tickets

Range: April 14, 2025 - May 14, 2025
Opened: 24
Closed: 11
Remaining: 63

Projects

Completed:
- **None**

In Progress:
- **Security**
  - Bitlocker
    - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
  - Multi-Factor Authentication (MFA)
    - We have already begun using a couple of test users (myself and Jason Carr) and things seem to be working well
    - We created a Phase 1 group to get people from each department going, in order to have someone close that can help me handle any questions once we implement it to the whole city
    - Phase 1 initiation is currently scheduled for the week of the 19th
    - Once we finish Phase 1, we can move on to the rest of the city (minus the PD)
    - The PD will be the last group added since they have some extra concerns
  - Penetration Testing
    - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
- **PD Server Room**
  - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
    - LEADS Terminal Relocation
      - We are moving the LEADS terminal into a new room behind the receptionist. The new room is complete but we are working with our people and vendors to get the power, network, and badge access parts completed so we can move the terminal into its new space
    - System Cleanup
      - I am working with our vendors to see if there are some hardware pieces that can be removed from the rack to clean up space and remove extra cabling
    - Cable Cleanup
      - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project will happen after the system cleanup part Room Cleanup
        - Once the technology parts are complete, I can take the "junk" out of the room, throw out the trash, and properly store the usable gear
- **Town Hall Rear Door Entry**
  - The project is almost finished. The problem is that the equipment installed for the camera and keypad is too new to be added to our current system, so it is unusable. I will have to work with Jessica and our Axis vendor to figure out a better solution.
- **New Microsoft Environment Project**
  - I have the licenses, and have been testing with some employees to make sure things are working and there are no issues with the new licenses
  - Affiliated has already started to take some inventory of what we currently have so they can properly configure the new environment
  - Affiliated will do the bulk of the work on this and will help with some of the sub-projects that will need to be done
  - This project will take months to finish, considering that we are changing literally everything

- **Golf Course Re-Cabling**
  - The GC building's cabling will need to be handled after hours so I am working on scheduling time for this
- **Golf Course Computer Replacement**
  - We have replaced the three computers in the front area and have two more to do in the maintenance area. One of the maintenance computers is replaced, but we need to wait for the Microsoft Licensing to be completed before we get the other one due to the need of MS Office products that are unavailable in our current licensing agreement.
    - We have the licensing now and I will be scheduling the replacement soon
- **Camera Projects**
  - I am working with different departments and outside vendors to find a way to consolidate all of our camera feeds into a single dashboard to allow for better camera access for those who need to quickly view any troubles
  - We have a few different options so we want to make sure we are looking at all the pieces before making a decision that leads us down the wrong path for future expansion
- **Backup Internet Project**
  - We will be getting a new, secondary, line for backup connectivity purposes
  - The new line will be turned up this summer
- **KidSpace Connectivity**
  - We will be transferring our connection from the current KS building to the new building after the 4th of July parade
- **Outside Aquatic Center Audio Upgrade**
  - We have been having issues with the audio at the OAC so we are upgrading some pieces to make things functional
- **Flock Cameras**
  - The Police Department is requesting a dashboard for better visibility and control of our cameras across the city
  - The Flock product will also allow the PD to work with other entities (Groveport Madison Schools…) to help them address any future emergency situations