



COUNCIL REPORT

Information Technology

November 2025

Tickets

Range: October 12, 2025 - November 12, 2025

Opened: 12

Closed: 30

Remaining: 60

Projects

Completed:

- **Main and Wirt Time Lapse**
 - We have decided to go with Evercam to provide the Time-Lapse camera
 - The camera is now installed

In Progress:

- **Security**
 - Bitlocker
 - This task has been pushed back to after we finish our New Microsoft Environment project for technical reasons concerning how Bitlocker works. If you would like more information about the details, please reach out to me
 - Multi-Factor Authentication (MFA)
 - The Phase 2 group is working
 - The PD users will be added once we get the specific concerns handled
 - Penetration Testing
 - Affiliated will be performing quarterly pen testing to provide a better level of visibility into the strength of our systems from an outside hacker
 - We have received a few reports that have given me areas to focus on for hardening our systems and I am working with Affiliated to take care of them
- **PD Server Room**
 - The server room cleanup is in the planning phase now, with a few different mini-projects that will make up the whole cleanup project
 - Fire Suppression System
 - Public Works is working to get the server room's fire suppression system installed, and we will be coordinating with them for scheduling the work between their team and vendor, and my vendors
 - LEADS Terminal Relocation
 - We have moved the computer into the new space
 - System Cleanup
 - I am working with our vendors to see if there are some hardware pieces that can be removed from the rack to clean up space and remove extra cabling
 - The shelf and cabinets are removed
 - I removed the random junk from the room
 - Cable Cleanup
 - The main part of the project is to redo a lot of the cabling so that it looks professional and also allows for visible cable tracing to help aid troubleshooting. This part of the project is in the planning stage
 - I met with our vendors who will be doing the bulk of the work to plan the cabling project
 - Planning this part of the project is extremely important (a measure thrice, cut once type of thing). If there is a mistake here, we could have some serious consequences
- **New Microsoft Environment Project**
 - I have the licenses, and have been testing with some employees to make sure things are working and there are no issues with the new licenses
 - Affiliated has already started to build and configure the new environment
 - They have created new networking paths that will allow the new environment to be up and running along side of the current one to allow our employees to continue to work while we create the new environment
 - We have started building and testing servers in the new environment and have been successful so far
 - We are working on building specific replacement servers for mission critical services
 - This project will take months to finish, considering that we are changing literally everything

- **Camera Projects**
 - We have decided not to go with Flock OS to create the camera dashboard for the Police
 - We are going to continue to use our current Axis system for the bulk of our cameras and create the dashboard within that service
 - I am working with the PD and our Axis and Flock reps to figure out the best route for the city to monitor its cameras
 - We are also working on replacing old and/or non-compliant cameras around the city
- **Backup Internet Project**
 - We will be getting a new, secondary, line for backup connectivity purposes
 - The new line is live
 - I am working with the PD and Affiliated to plan for a time to test the new connection
 - We tested the new connection last week but ran into trouble so we are opening a ticket with the device manufacturer to see what changes we need to make to configure it correctly
 - We have been working with the manufacturer for a while to get the configuration changes needed to make the connection work properly and will be scheduling another test this month
- **Flock Camera Dashboard**
 - We are working with Flock Safety to decide what services we plan to use, and for what cameras
- **Replace Police Computers**
 - There are a bunch of computers that the PD use that are over 5 years old that need to be replaced
 - I am working with Chief Adams to work on getting those replaced
- **Windows 11 Upgrade**
 - Microsoft is discontinuing updates to Windows 10
 - I am working with Affiliated to update the computers in the city that are capable of the upgrade
 - We have updated all computers that can be updated
 - Some computers will not accept the upgrade so we will need to replace them
 - I am working with the different department heads to make sure they have room in their budgets to replace computers that need to be replaced
 - I have replaced a handful of them so far
- **Mobile Device Management Software Replacement**
 - We are moving from our current MDM (WeGuard) to one that we already have access to through our Microsoft licensing (Intune)
 - I am working with Affiliated to create the platform to allow us to manage mobile devices
 - We are in the testing phase currently
 - I am currently working with one of our employees to make sure they can access what they need and that I can manage the device through the new Intune system
 - Once we get things straightened out, we will need to make changes to all of the city iPads
- **House Bill 96 (ORC 9.64) Compliance**
 - Ohio's new cybersecurity law, House Bill 96 (ORC 9.64), requires political subdivisions to adopt a cybersecurity program aligned with a recognized framework
 - I am meeting with different organizations that can help make sure we are compliant with the new House Bill