

CITY OF GROVEPORT CITIZENS ACADEMY

Proposal to Administration and Council

OVERVIEW

How much do our residents know about the City of Groveport's Government? The goal of Citizens Academy is to create a class for residents that enables them to learn more about how decisions are made and how the City operates. Once a week over an eight-week course, participants will get to sit down with Groveport leaders and staff as they explain what their department does and the role they play in our City Government. Participants are also given the opportunity to ask questions and share a meal with our City staff upon Graduation.

The Objective

Need #1: Residents to have a better understanding of the work we do and to gain trust and buy-in for future plans for the city.

Need #2: Showcase great opportunities to volunteer or work for the city.

Need #3: Staff to be recognized for the great work they do.

The Opportunity

Goal #1: More knowledgeable, satisfied residents that could be champions of our causes in the community.

Goal #2: Inspire future government leaders and volunteers.

Goal #3: Staff to feel seen and appreciated.

The Solution

Recommendation #1: Create series of classes to explain duties of employees so that residents become advocated for the future plans in the city.

Recommendation #2: Residents being inspired to become volunteers or employees.

Recommendation #3: Staff to be recognized through these classes.

OUR PROPOSAL

The City of Groveport is well-respected for being central Ohio’s hometown. Every member of staff and council is dedicated to the success and happiness of residents and businesses within the city. However, some have a distrust of government, and a few disgruntled members of the community may take their disillusionment to social media or the press. Some residents have voiced concern about services that are provided by the city or future plans for development within Groveport. One solution is to host a series of classes on various departments within the city. These classes would allow residents to get an inside look at all the great things we do for Groveport as well as gain an understanding of any future plans for the city.

Timeline for Execution

Key project dates are outlined below. Dates are best-guess estimates and are subject to Council approval.

Description	Start Date	End Date	Duration
Project Start – Council and Admin Approval	January 10 th	March 10 th	Two months
Milestone 1 Admin Revision & Approval	January 10 th	January 24 th	Two weeks
Milestone 2 Council Approval	January 27 th	March 10 th	Six weeks
Phase 1 - Gain Buy-In From Staff	March 11 th	September 12 th	Six Months
Milestone 3 Department Presentations Due	March 11 th	July 7 th	Four Months
Milestone 4 Posted to Social Media, Boards, Messenger and Website	July 7 th	September 12 th	Two Months
Phase 2 - Implement Citizen’s Academy	September 16 th	November 4 th	Eight Weeks
Milestone 5 Citizens Academy in Session	September 16 th	November 4 th	Eight Weeks
Milestone 6 Graduation	November 4 th	November 4 th	One Day
Project End Takeaways: Go thru surveys, next steps, present results to Council	December 8 th	December 8 th	One Day

EXPECTED BENEFITS

- Result #1: More informed, involved residents.
- Result #2: An increasing pool of potential employees and volunteers.
- Result #3: Increase staff morale and buy-in.

BUDGET

Dinner for the Graduates their guests and Staff Participants	\$2000	Dinner for the Graduates their guests and Staff Participants
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CONCLUSION

We believe this is a great opportunity to showcase how the City of Groveport really is Central Ohio's Hometown.

If you have questions on this proposal, feel free to contact Rachel Ricker at your convenience by email at rricker@groveport.org or by phone at 614-830-2043.

Thank you for your consideration, Rachel Ricker, Clerk of Court

Proposed Schedule for Citizens Academy, subject to change

Sept 16 th 6:00- 7:30 (last 30 minutes for questions)	Day One: Government Structure & Finances (Administration, Council & Finance)	Council Chambers
Sept 23 rd	Day Two: Public Safety (Police Department, Law, IT)	Council Chambers
Sept 30 th	Day Three: Public Service (Infrastructure, Utilities, Parks & Facilities)	Public Service Building
Oct 7 th	Day Four: B&Z, Development, & Engineering	Council Chambers
Oct 14 th	Day Five: Community Affairs, Golf & HR	Town Hall
Oct 21 st	Day Six: Recreation & Senior Center (Rec Center, Transportation, Senior Center)	Rec Center
Oct 28 th	Day Seven: Commissions & Committees	Council Chambers
Nov 4 th	Day Eight: Graduation & Volunteer Opportunities	Council Chambers