



MEMORANDUM
Office of the Administrator

To: Jeff Green, Amy Hartung

From: Marsha Hall

Date: April 6, 2016

Re: Water and Sewer Rules & Regulation Changes

Below is a draft of the proposed changes, after today's meeting. Please review.

Water Rules & Regulations

933.07 Shut-off/Tag Fees –

- (a) – Trip to turn off service for non-payment of account or as a result of fraud **\$50.00**
- (b) – Trip to notify of non-payment (door hanger) **\$25.00**

933.10 Billing, Meter Reading, Terms of Payment –

(a) (2) – A penalty of ten percent (10%) will be added if not paid by the third day of the first month after billing, **unless a Hardship Arrangement has been requested by the customer and approved by the Assistant Administrator/Finance Director.**

(b) – **Hardship Arrangement.** A customer may request a hardship arrangement by completing a “Hardship Arrangement” application form. The application must be approved by the Assistant Administrator/Finance Director. The following rules apply to the Hardship Arrangement.

- (1) The application must be submitted **and** approved **PRIOR** to late bills being mailed.
- (2) If approved, the bill in question may be paid in three installments.
- (3) If approved, the late fee for the bill in question will be waived.
- (4) If the bill in question is not paid in its entirety by the end of the approved hardship period, the late fee for the entire bill will be added to the account.
- (5) Only one hardship arrangement can be approved once every four billing cycles.
- (6) The agreement will be nullified if a check is returned for non-sufficient funds. Payment in full, including all fees, will be required.

(b) - Becomes (c).

(c) - Becomes (d).

(d) – Becomes (e).



(e)(1) – If accounts are not paid within one calendar month from the date of billing, a gross rate, which is the net rate plus ten percent (10%) shall apply **unless a hardship arrangement has been approved by the Assistant Administrator/Finance Director.**

933.14 System Capacity Rates.

For that portion of the City served by the Columbus Water System, the Columbus rate plus the following surcharge.

Size of Water Tap	Charges	
3/4"	\$220	\$1,486
1"	395	2,331
1-1/2"	878	4,955
2"	1,570	7,927
3"	3,535	15,750
4"	6,280	25,126
6"	14,120	50,080
8"	25,100	80,249
10"	39,220	112,285
12"	---	217,285
16"	---	233,351

(Used 46% of total as the amount to be retained by Groveport.)

Sewer Rules & Regulations

925.06(c) – Add to end of paragraph: **Please refer to Section 933.10(b) Hardship Arrangement.**

