



# CITY OF GROVEPORT OHIO

## **May 16, 2016 Groveport Transportation Department Report to Mayor and City Council**

Even though we had a mild winter the Transportation Team is pleased to see the return of warmer weather; it simply makes the job of transit and paratransit safer, easier and more comfortable for our riders and clients.

Both GREAT and Senior Transportation had the opportunity to display our transit expertise as we provided shuttle services for the Southeast Franklin County Chamber Administrative Professionals Day Luncheon and the Mother's Day buffet at The Paddock Pub in the past two weeks. It was a pleasure to support these groups during parking lot construction at The Links at Groveport.

Bob Dowler, Director of Transportation  
[bdowler@groveport.org](mailto:bdowler@groveport.org)  
614-679-9545

### **Groveport Rickenbacker Employee Access Transit, GREAT**

- 1) The expanded GREAT service introduced to you last month is running. There have been a few issues which we aggressively lead through to provide exceptional customer service. The good news is that riders are getting to and from their destinations across more hours of operation and more stop locations.
- 2) You will find the GREAT ridership summary attached.

### **Groveport Senior Transportation**

- 1) Senior Transportation seems to be enjoying an up-turn in client enrollment. Groveport truly is a wonderful place to live as an independent senior.
- 2) You will find the April 2016 Senior Transportation statistics attached.

\*We discovered an error in the March report. The YTD figures on the April report reflect the correction.

*Please contact Bob Dowler with any questions, comments or concerns.*

**Transportation Department Statistics**  
**Committee of the Whole**  
**Monday May 16, 2016**

**GREAT**

|                            | <b>Date Range</b>       | <b>Rides</b> | <b>Comments:</b>          |
|----------------------------|-------------------------|--------------|---------------------------|
| <b>Previously Reported</b> | <b>9/28/15 - 4/3/16</b> | <b>12498</b> | <b>Last COTW, 4/18/16</b> |
| Week of:                   | 4/4/16 - 4/10/16        | 466          |                           |
| Week of:                   | 4/11/16 - 4/17/16       | 485          |                           |
| Week of:                   | 4/18/16 - 4/24/16       | 425          |                           |
| Week of:                   | 4/25/16 - 5/1/16        | 443          |                           |
| <b>Total Rides to Date</b> |                         | <b>14317</b> |                           |

**Senior Transportation**

|                               | <b>April</b>  | <b>Avg/day</b> | <b>2016 YTD</b> | <b>Avg/day</b> |
|-------------------------------|---------------|----------------|-----------------|----------------|
| <b>Trips</b>                  | <b>426</b>    | <b>20.3</b>    | <b>1614</b>     | <b>19.2</b>    |
| <b>Client Contact (hh:mm)</b> | <b>471:15</b> | <b>21:35</b>   | <b>1763:35</b>  | <b>20:59</b>   |
| <b>Miles Driven</b>           | <b>4182</b>   | <b>199.1</b>   | <b>16358</b>    | <b>194.7</b>   |
| <b>Driving Hours (hh:mm)</b>  | <b>310:10</b> | <b>14:46</b>   | <b>1186:15</b>  | <b>14:07</b>   |