

## Monday June 19, 2017 Groveport Transportation Department Report to Mayor and City Council

The Transportation Department has been all about maintaining business as normal which means continuous improvement, customer service and increased communication for both Senior Transportation and GREAT.

- The seniors are receiving monthly updates which include the city activities we support with transportation both in and outside this department. This has led to an increase in personal ridership hopefully reminding seniors that they can be on the go and not a prisoner of their home.
- We continue to evaluate the May changes to GREAT & COTA and have already identified areas to improve in September.
- GREAT was on the presentation agenda when the Greensboro, NC Chamber of Commerce visited Columbus and Rickenbacker on May 10<sup>th</sup> & 11<sup>th</sup>. It is always a privilege to share the GREAT story and how active City Council support and a small town can-do attitude yield GREAT results.
- We have included a photo of the new COTA/GREAT shelter located at the Marathon station. It was a bit delayed but it is being well used.

Thank you,

Bob Dowler, Director of Transportation bdowler@groveport.org 614-679-9545

### Groveport Rickenbacker Employee Access Transit, GREAT

1) You will find the GREAT ridership summary attached.

#### **Groveport Senior Transportation**

1) You will find the Senior Transportation statistics attached.

Please contact Bob Dowler with any questions, comments or concerns.







# Transportation Department Statistics Committee of the Whole Monday June 19, 2017

### **GREAT**

	Date Range	Red	Green	Blue	Rides
Previously Reported	9/28/15 - 4/30/17	14254	16289	7994	38537 (1)
Week of:	5/1/17 - 5/7/17	55	254	108	417
Week of:	5/8/17 - 5/14/17	62	285	69	416
Week of:	5/15/17 - 5/21/17	53	311	58	422
Week of:	5/22/17 - 5/28/17	35	327	71	433
Week of:	5/29/17 - 6/4/17	36	258	71	365 (2)
Total Rides to Date		14495	17724	8371	40590

(1) Reported at Previous COTW, 5/15/17

(2) Open Memorial Day, 5/29/17

# **Senior Transportation**

	May	Avg/day	2017 YTD	Avg/day
Trips	433	19.68	2070	19.53
Client Contact (hh:mm)	455:05	20:41	2281:20	21:31
Miles Driven	4655	211.59	21991	207.46
Driving Hours (hh:mm)	305:45	13:53	1530:45	14:26