



CITY OF GROVEPORT OHIO

Monday, September 18, 2017 Groveport Transportation Department Report to Mayor and City Council

GREAT had a busy month in advance of the COTA Change Day on September 4th. In order to stay perfectly aligned with COTA, we follow their lead in schedule timing, bus stop changes and route changes on the first Monday of January, May and September. This change day we made minor schedule changes, most falling in the 1-5 minute range. We made one route modification gaining GREAT a precious 2 minutes on the Red Route. Additionally, we ceased utilizing a call center in favor of an in-house system for managing our Return Ride Service calls, thus reducing overhead and providing an improved customer experience. Both GREAT and Senior Transportation participated in the KidsFest Touch-A-Truck, handing out 40 dozen road sign suckers and engaging an incredible crowd. This has become one of Transportation's favorite days of the year. Lastly, GREAT was pleased to provide transportation for the bikes and participants of the Recreation Department's Trail Riders to a joint group ride in South Charleston, Ohio on August 30th.

Thank you,

Bob Dowler, Director of Transportation
bdowler@groveport.org
614-679-9545

Groveport Rickenbacker Employee Access Transit, GREAT

- 1) You will find the GREAT ridership summary attached.

Groveport Senior Transportation

- 1) You will find the Senior Transportation statistics attached.

Please contact Bob Dowler with any questions, comments or concerns.



Transportation Department Statistics
Committee of the Whole
Monday September 18, 2017

GREAT

	Date Range	Red	Green	Blue	Rides
Previously Reported	9/28/15 - 8/6/17	14807	20280	8919	44006 (1)
Week of:	8/7/17 - 8/13/17	41	363	119	523
Week of:	8/14/17 - 8/20/17	38	380	104	522
Week of:	8/21/17 - 8/27/17	52	341	89	482
Week of:	8/28/17 - 9/3/17	57	336	90	483
Total Rides to Date		14995	21700	9321	46016

(1) Reported at Previous COTW, 8/21/17

Senior Transportation

	August	Avg/day	2017 YTD	Avg/day
Trips	373	16.22	3221	18.84
Client Contact (hh:mm)	402:35	17:30	3511:50	20:32
Miles Driven	4644	201.91	35114	205.35
Driving Hours (hh:mm)	323:20	14:03	2454:50	14:21